

City of Wheeler Water Department

Application for Billing Adjustment due to Water Leak

Ordinance 2023-03

Customers will keep all pipes and fixtures of the customer's lines in repair at their own expense, and will be held liable for any and all damages which may result from their failure to do so. If the city notifies a customer of a leak and necessary repairs are not made within 14 days of that notification, the water may be shut off and not turned on again until the repairs are made. In the event a customer water leak is identified, the City Council may approve an adjustment in the water bill, for one billing period only, of up to 50% of the estimated excess consumption provided that the customer notified the city of the repair and the city Public Works Department has confirmed the repair has been satisfactorily completed.

Name: Renee Jones Acct #: 110

Service Address: 244 Spruce St. Leak Timeframe: (4-3)-(4-11)

Description of Event: Toilet was leaking all of a sudden

really bad, we had been staying in cannon beach visiting family and fixed it as soon as we got the call that there was a problem.

***Please include proof of leak repair (invoices, receipts, photographs, etc.)**

Signature: Bobby King Date: 4/16/24

To be filled out by Wheeler Public Works:

Date/Time Leak Began: _____ Date/Time Leak was Repaired: _____

Estimated Water Loss Due to Leak (Gallons): _____

Notes:

To be filled out by Wheeler Finance Department:

Estimated Cost of Water Loss Due to Leak: \$ 29.84

Amount Requested to be Forgiven from Water Bill (50% of above): \$14.92

Notes: *account frequently paid on time
account currently up to date.*

City Council Hearing Date: _____

City Council "Ayes": _____ City Council "Nays": _____

Request Approved

Request Denied

ATTEST: Clif Kemp, Mayor

Pax Broder, City Manager

Jones Leak Request 244 Spruce

Prepared by: Phil Chick, Wheeler Public Works Director

Duration: January 14-15th 2024

4/9 Meter Read: 61350 (Leak stopped on this day)

4/3 Meter Read: 58034

3,316 Gallons To be Considered for 50% Leak Credit

MANZANITA LUMBER CO
778 LANEDA AVE
MANZANITA, OR 97130
(503) 368-5337

Bank ID: 1401
Merchant ID: 4618
Term ID: 005

Sale

XXXXXXXXXXXX0963
VISA

Entry Method: Chip

Total: \$

17.95

04/09/24

07:25:24

Inv #: 000002

Appr Code: 040993

Apprvd: Online

Batch#: 100001

Retrieval Ref. #: 30100001

VISA DEBIT
AID: A0000000031010
TSI: 6800
TVR: 8000000000

Customer Copy

THANK YOU!

ENCRYPTED TRANSACTION





