## **City of Wheeler Water Department**

### Application for Billing Adjustment due to Water Leak

#### Ordinance 2023-03

Customers will keep all pipes and fixtures of the customer's lines in repair at their own expense, and will be held liable for any and all damages which may result from their failure to do so. If the city notifies a customer of a leak and necessary repairs are not made within 14 days of that notification, the water may be shut off and not turned on again until the repairs are made. In the event a customer water leak is identified, the City Council may approve an adjustment in the water bill, for one billing period only, of up to 50% of the estimated excess consumption provided that the customer notified the city of the repair and the city Public Works Department has confirmed the repair has been satisfactorily completed.

Name: Renee Jones Acct #: 110
Service Address: 244 Sprule St. Leak Timeframe (4-3-(4-11)
Description of Event: Toilet was leaking all of a Sudden
really bad, we had been staying in cannon beach visiting fam *Please include proof of leak repair (invoices, receipts, photographs, etc.) got the call that there is a problem.
*Please include proof of leak repair (invoices, receipts, photographs, etc.)
Signature: Puthy hy Date: 4/16/24
To be filled out by Wheeler Public Works:
Date/Time Leak Began: Date/Time Leak was Repaired:
Estimated Water Loss Due to Leak (Gallons):
Notes:

# To be filled out by Wheeler Finance Department: Estimated Cost of Water Loss Due to Leak: \$ 29 - 8 4 Amount Requested to be Forgiven from Water Bill (50% of above): \$14.92 Notes: account frequently paid on time account currently up to date. City Council Hearing Date: \_\_\_\_\_ City Council "Ayes": \_\_\_\_\_ City Council "Nays": \_\_\_\_ Request Approved Request Denied ATTEST: Clif Kemp, Mayor

Pax Broder, City Manager

## Jones Leak Request 244 Spruce

## Prepared by: Phil Chick, Wheeler Public Works Director

Duration: January 14-15th 2024

4/9 Meter Read: 61350 (Leak stopped on this day)

4/3 Meter Read: 58034

3,316 Gallons To be Considered for 50% Leak Credit

MANZANITA LUMBER CO 778 LANEDA AVE MANZANITA. OR 97130 (503) 368-5337

Bank ID: 1401 Merchant ID: 4618 Term ID: 005

# Sale

XXXXXXXXXXXXXXX0963

VISA

Entry Method: Chip

Total: \$

17.95

04/09/24 Inv #: 000002

07:25:24 Appr Code: 040993 Batch#: 100001

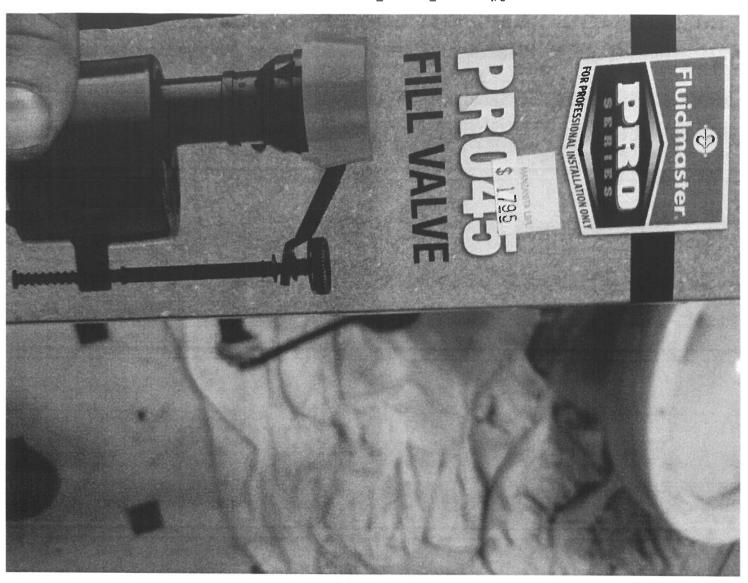
Apprvd: Online Retrieval Ref. H: 30100001

VISA DEBIT AID: A9000000031010 TSI: 6800 TVR: 8000008000

Customer Copy

THANK YOU!

ENCRYPTED TRANSACTION





https://mail.google.com/mail/u/0/#inbox/FMfcgzGxSIRnTlkgLMhRbmBkZPzGtPdD?projector = 1 & messagePartId = 0.1 + 1.0 + 1

